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To Liam Kelly of Ready4Retail

12th March 2012

Dear Liam

I would like to express how satisfied I was by the work you completed on my car following a recent accident I was involved in.

Not only were you friendly, prompt and efficient but you carried out the work to the highest possible standard and at a most competitive price.

Thank you again Liam and I will most certainly be recommending you and your colleagues to anyone I know who needs any cosmetic repair work to their vehicles.

Yours sincerely

Rebecca Bates
Mortgage Adviser