

Mr. Liam Kelly
Ready 4 Retail
Unit 1/2a Trowell Park Industrial Estate
Stapleford Road
Trowell
Nottingham
NG9 3PS

17.05.12

Dear Liam

Since you have joined BNI I have had the pleasure to work with you as both a customer and as a supplier.

I would particularly like to thank you for the fantastic repair job you did on my vehicle after my wife decided to ignore the height restriction sign at West Park and drove straight into it when doing the recycling run.

The vehicle was duly dropped off and you explained exactly how much, how long and what was involved.

You even picked me up on the Thursday morning on route to our meeting as my wife needed our other vehicle.

My vehicle was collected in pristine condition on time as promised, the very next day after it was dropped off.

Thanks Liam, a great job well done. I certainly will continue to recommend you wherever possible because your service is great.

Kind regards



Laurie Smith.